



SWIFTPIK FOR IOS

Introducing Pipkins® new mobile app. We're taking Mobile WFM to a whole new level.

SwiftPik™ for iOS represents the next stage in the evolution of Mobile Workforce Management — an app-based solution tailored for the mobile environment that puts the power of Pipkins' WFM tools at your fingertips wherever you go. All you need is your iPhone® or iPad® and internet access to join your Workforce Network™.

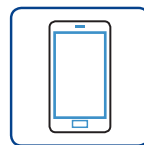
SwiftPik for iOS version 1.0 is now available in the Apple App Store®.

WHAT IT DOES



Advanced Time Clock

Agents, back office staff and off-site workers can use our advanced time clock to clock in and clock out, as well as log start and end times of tasks they perform.



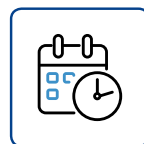
Scheduling Power

In version 1.0, agents, back office staff and off-site workers can view their own schedules. In the future, workers will also be able to set their own schedules within parameters set by their workforce manager.



Send Alerts

Workers can send alerts notifying their supervisor of a schedule disruption such as a late arrival due to being stuck in traffic or being unable to work due to a sick child, etc. At-home agents can also send alerts when they lose internet access and/or VOIP service.



Vacation Planner

Workers can use the Pipkins Vacation Planner to submit their vacation requests and then check the status of their requests from anywhere at anytime.

* Note: Additional functionality will be added in future releases.

To complete setup and configuration for your company's workforce management system, contact Pipkins Customer Care once you have installed SwiftPik for iOS on your iPhone or iPad. SwiftPik for iOS integrates with Pipkins Workforce Management Systems.



SwiftPik for Android

Coming Soon!

www.pipkins.com | 800.469.6106 | info@pipkins.com