Pipkins
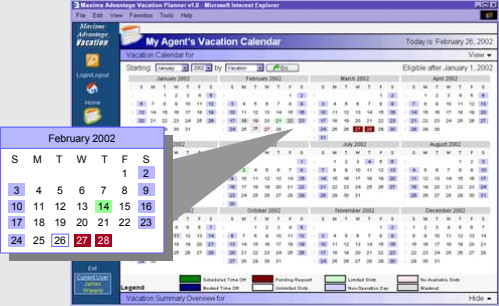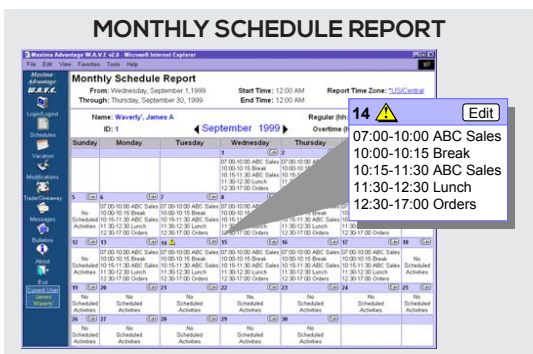Enterprise Workforce Management Solutions
SINCE 1983

WebAccess
for Agents and Supervisors

Empower Agents – Cut Admin. Overhead

The yearly vacation planning view in WebAccess allows your agents to plan or review their entire year's vacation at a glance. Detail views are also available.

MONTHLY SCHEDULE REPORT

YEARLY VACATION VIEW

WHAT IT DOES

Pipkins' WebAccess allows agents to view and modify their schedules over your corporate network or the internet, with a standard web browser. Secure individual agent access is provided by the use of a unique login ID and PIN number for each agent. The following features are available for agents:

- ✓ **Viewing of individual agent schedules in daily, weekly, and monthly formats.**

- ✓ **Agent schedule modification and trade requests, including self-scheduling, shift-bidding and OT Planner.**

- ✓ **Messaging system for notification of schedule change status, or user messages.**

- ✓ **Electronic bulletin board system for posting trade requests, giveaways, or user messages. Comprehensive vacation and time off planning using Vacation Planner.**

Additional Functionality for Supervisors

Supervisor access to make schedule changes for their agents.

Ability to approve, reject or post agent requests.

Management of user privileges and administrative tasks.

Complete supervisory vacation planning functions for establishing and managing vacation limits, wait lists, black-out days, non-operational days, etc.

Reduce administration overhead, and empower your agents to perform many routine schedule-related tasks. Access to agent schedules has never been easier or more cost effective.

Plus, our Vacation Planner interfaces with your payroll system, so there's no need to re-enter agent vacation accural information.

CALL NOW! 800.469.6106

info@pipkins.com