



# WFM IS WHAT WE DO.

Forecasting, Scheduling, Real-Time Adherence, Vacation Planning & Much More

1

## Helping Make Your People More Effective.

From your contact center to your back office, our Workforce Management tools help you keep all your teams engaged and at peak efficiency.

2

## Increased ROI. More Profit.

Higher productivity and lower costs mean more cash goes straight to the bottom line by including our back office metrics.

3

## Technology That Sets Our WFM Tools Apart.

Pipkins' solutions are state-of-the-art featuring a single database, our advanced proprietary algorithms and unrivaled flexibility and agility.

### Industries Served

Broadcasting/Cable Television  
Business and Professional Services  
Business Process Outsourcing  
Distribution  
Education  
Financial Services  
Government  
Healthcare

Information Services  
Insurance  
Manufacturing  
Nonprofits  
Nutrition/Food & Beverage  
Petroleum  
Public Utilities  
Publishing

Retail  
Staffing  
Telecommunications  
Telemarketing  
Transportation/Shipping  
Travel/Hospitality  
Warehousing/Storage

**Pipkins, The Accurate Workforce Management Solution.**

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